

Office Consult Policy **(Not all office visits are covered by insurance)**

We are delighted to see new patients whether they find out about us on the internet, from a friend or are referred by another doctor. In many cases, the problem for which a patient seeks our services falls within the accepted guidelines for insurance coverage. In these instances, we will collect a co-pay if applicable and submit the bill for the visit to your insurance company. You may still be responsible for final payment of any outstanding balance your insurance doesn't cover (for instance, if you have not yet met your deductible for the year, or if our office is out-of-network for your insurance).

When the problem you have falls outside insurance coverage guidelines or if you will not be using any insurance coverage, we are still delighted to see you. We will collect payment of \$250 the day you are seen. If you end up having surgery or any other office procedure, the \$250 can be applied as a credit toward the cost of that service.

It is not always clear when an appointment is scheduled whether or not it will fall outside of insurance guidelines. Dr. Fountain will let you know early in your exam whether or not the visit will be eligible for insurance billing. When it is not, you will be given the option of terminating the examination without any charge.

We thank all the patients who have put their trust in our care over the years and look forward to welcoming you to our practice if you decide to schedule an appointment.